## QUESTIONS?

#### PLEASE USE THE FOLLOWING PROCESS:

**Step 1** Contact the teacher or staff member associated closest with the issue.

**Step 2** If unanswered....Contact a principal or supervisor.

**Step 3** If unanswered....Contact the superintendent or appropriate executive director:

SUPERINTENDENT: Contact if concerns are associated with human resources, special education, or technology.

BUSINESS/OPERATIONS: Contact if questions or concerns are associated with finances, food services or transportation.

STUDENT PERFORMANCE: Contact if concerns are related to District curriculum, testing and assessment, classroom instruction, report cards, school accreditation, or school improvement programs.

**Step 4** If unanswered....Contact the superintendent, if issues are general District concerns. If you are not sure whom to contact your call will be directed to an appropriate staff member.

**Step 5** If unanswered....Contact the Board of Education President, through the Superintendent's office.

### PROBLEM SOLVING:

# A Two-Way Process

#### Get Started

Establish your goal.

Agree to discussion guidelines:

Listen without interrupting.

Be honest in your discussions.

#### Listen and Define the Concern

What is the problem or concern?

Is there more than one perspective from which to view the problems?

Is the information each person has about the problem accurate?

#### **Identify Solutions**

Each person suggests at least one solution to the problem.

All parties evaluate each possible solution:

- → Can all parties agree with the solution?
- → Is everyone committed to working on the suggested solution?
- → Will the solution work now and in the future?
- → Is everyone willing to share equal responsibility for making the solution work?
- → Does the solution tell who, when and how?

#### **Move Forward**

Agree upon a proposed solution and the role each party will have in implementing it.

Set a date for checking in with each other.

# LUDINGTON AREA SCHOOLS

A Parent's
Guide For
Communicating
WithYour Child's
School

Mission: The Ludington Area Schools, in partnership with the community, will achieve excellence in a positive environment where motivation and quality instruction ensure learning and equip students for success in society.

ADMINISTRATION OFFICE 809 EAST TINKHAM AVENUE LUDINGTON, MI 49431 231-845-7303 WWW,LASD.NET

#### WHOM SHOULD YOU CONTACT?

To ask a question, share a concern, discuss an issue, or inquire about visiting your child's school, please start by contacting those persons who work most closely with your child.

# CLASSROOM RULES & PROCEDURES...

Classroom Teacher

#### SCHOOL RULES & PROCEDURES...

Building Principal

#### ACADEMIC PROGRESS...

Classroom Teacher

#### **ATHLETICS**

Coach or Athletic Director

#### SOCIAL ISSUES...

Classroom Teacher or Counselor

#### TRANSPORTATION...

Bus Driver or Transportation Supervisor

#### NON-CLASSROOM ISSUES...

Building Principal or Supervisor

# **School Contact Information**

#### LUDINGTON HIGH SCHOOL

231-845-3880

Steve Forsberg, Principal, <u>sforsberg@lasd.net</u>
Frank Marietta, Asst. Principal, fmarietta@lasd.net

#### ATHLETIC DEPARTMENT

231-845-3811

Greg Pscodna, Athletic Director gpscodna@lasd.net
Brent Gillett, Middle School Athletic Director &
Recreation Director, bgillett@lasd.net

#### OJ DE JONGE MIDDLE SCHOOL 231-845-3810

Mike Hart, Principal, mhart@lasd.net
Abby Schaperkotter, Assistant Principal, askaperkotter@lasd.net
Jon Schoon, Dean of Students, jschoon@lasd.net

#### LUDINGTON ELEMENTARY SCHOOL 231-845-3820

Katie Eisinger, Principal, <u>keisinger@lasd.net</u>
Ashela Trevino, Preschool Director, atrevino@lasd.net
Tim Hansen, Assistant Principal K-1, <u>thansen@lasd.net</u>
Randy Fountain, Assistant Principal 2-3, <u>rfountain@lasd.net</u>
Jenn Mackey, Assistant Principal 4-5, <u>jmackey@lasd.net</u>

#### CENTRAL ADMINISTRATION

# SUPERINTENDENT'S OFFICE 231-845-7303 Ext. 2839

Dr. Kyle B. Corlett kcorlett@lasd.net

# **BUSINESS SERVICES**231-845-7303 Ext. 2840

Laura Jacobs, Director ljacobs@lasd.net

## TRANSPORTATION SERVICES 231-845-3890

Deb Wilsey, Director dwilsey@lasd.net

# **SPECIAL SERVICES 231-845-7303 EXT. 2861**

Jessica Castonia, Coordinator jcastonia@lasd.net

#### NUTRITION CENTER 231-845-7303 Ext. 2041 & Ext. 2080

Caryn Elam, Director <u>celam@lasd.net</u>

# **DISTRICT TECHNOLOGY 231-845-7303 Ext. 2834**

Andy Klevorn, Director aklevorn@lasd.net

#### **OPERATIONS**

Tyrone Collins, Supervisor tcollins@lasd.net